LUXRIOT EVO S Installation Guide

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Table of Contents

1.	Introduction	2
2.	Getting Started	3
3.	Prerequisites	4
4.	Installation of Luxriot EVO S	5-10
5.	Initialisation of Luxriot EVO S Server	11
6.	License Activation	12
7.	Online Activation	13-14
8.	Offline Activation	15-19
9.	Free License	20-21
10.	Evaluation License	22
11.	Management Application Installation	23-29
12.	Software Update and Uninstall	30-34
13.	Migration From Previous Product Versions	35-38
14.	Database Import	39-41

1 Introduction

This part of the documentation contains guidelines on the installation of Luxriot EVO and its components, server initialisation and activation, as well as the process of software update and other related operations.

For detailed information on the usage, please refer to the Luxriot EVO administration and user guides: these documents are installed together with Luxriot EVO on your machine in PDF format and are available via Windows Start menu.

2 Getting Started

Before starting the installation, make sure that:

- you have downloaded the correct software package
- you have acquired the corresponding valid license key
- the host operating system is stable (functioning correctly) and has all the updates and drivers installed
- server hardware matches the project requirements, taking into account all used features and planned post-deployment modifications
- host system retains all the features and configuration required for software operation

We strongly advise that you keep the software versions (e.g., 1.x.x) and subversions (e.g., 1.2.x) across your system match exactly. Software build numbers (e.g., 1.2.0.xxxxx) may differ slightly in case your are using 64-bit and 32-bit editions.

If you are not sure about what server hardware to choose, do not hesitate to use Luxriot provided hardware calculators and/or contact Luxriot representative for an accurate estimation.

We advise installing and activating the software on the ultimate server assembly, as extensive subsequent hardware changes are likely to cause software license activation failure. If this happens, undo these changes, if possible, or contact product support to find a solution.

Luxriot EVO is installed as a Windows service so please make sure that the Windows user you are logged in as has sufficient privileges; otherwise, software may not be installed correctly. Note that there is no option to install and run the software in application mode.

The following topics will guide you through the installation process, as well as providing details on product configuration. If you are using a Luxriot product for the first time, we strongly advise you to carefully read and follow the instructions in this manual and related documentation.

Luxriot is not responsible for software failures and/or footage loss caused by underlying OS and/or hardware issues. It is the responsibility of the systems administrator to configure the server and provide maintenance, unless otherwise agreed (e.g., if server hardware has been shipped by Luxriot).

3 Prerequisites

There are a number of requirements for the Luxriot EVO host system:

- Microsoft Windows operating system (7 SP1, 8, 8.1, 10, Server 2008 R2, Server 2012 R2)
- both .NET Framework 3.5 SP1 and 4.5 (4.6) installed
- all Windows updates should be installed (especially, this is critical for Windows 8 and newer editions and for pending updates)
- ports for remote connections should be enabled through the firewalls (default ports are 60554 for Luxriot EVO Monitor and Luxriot EVO Console and 8080 for the Luxriot EVO Streaming Server and external services)
- installation and recording directories should be added to antivirus exception list so that they are not scanned or interfered with in any other manner
- indexing and defragmentation services must be disabled for the storage locations
- for software analytics requirements, see the corresponding section of the VCA manual (provided as a separate document)
- for Luxriot EVO Monitor application, DirectX 10+ is required along with the latest stable graphics card drivers

For recording, the following recommendations apply:

- for 48+ channels and/or >20MB/s total recorded stream, RAID 5/6/10 with high speed hardware controller is strongly advisable
- defragmentation and indexing must be disabled for all storages
- every recording location, regardless of its type, must have 10-15% of free space, not used by Luxriot EVO or any other software
- recording to the system disk is strongly not recommended
- antivirus software or any other scanners should be disabled for the storage locations
- no third-party VMS should be recording to the same location as Luxriot EVO

Virtualised environment is not supported for software modules that require license activation. However, virtual machines can be used as host systems for recording servers for Luxriot EVO Global systems.

Antivirus **scanning**, **defragmentation** and **indexing** being enabled for Luxriot EVO files may result in dramatically decreased write speed, recording disturbances and, occasionally, database corruption. We strongly recommend that you make sure that storage locations are not affected by these processes.

Luxriot is not responsible for software failures and/or footage loss caused by underlying OS and/or hardware issues. It is the responsibility of the systems administrator to configure the server and provide maintenance, unless otherwise agreed (e.g., if server hardware has been shipped by Luxriot).

4 Installation of Luxriot EVO S

Start the installation process by double-clicking on the Luxriot EVO S executable package file. The setup wizard will guide you through the installation process, providing available installation-time options depending on the chosen software package. Note that, depending on your Windows UAC configuration, you may have to confirm and/or provide administrative credentials.

We strongly advise that you stop all running third-party applications, as well as stopping antivirus scanning and Windows (and any other) updates during this phase, as these may interfere with the process and result in corrupt installation, which may cause unexpected behaviour and hard-to-track issues during further software operation.

The installation wizard displays an overview of the process; also, you are able to select the installation language here. You will be prompted to select the Luxriot EVO S interface language later.

Welcome	to Server	Setup Wizard.		
	Sei	rver Setup Wizard		
	This wiza It is reco	rd will guide you through installing Server 1.0.0.0 on your computer. mmended that you close all other applications before continuing.		
		Step 1 - Licence agreement You must agree to the terms of Licence agreement in order to continue		
		Step 2 - Destination location Select and confirm the folder where you want the Server software to be installed		
	·	Step 3 - Select components Select the components for installation		
	Select the English	e language to use during the installation process		
			Next	Cancel

Luxriot EVO S Setup Wizard

Step 1

Carefully read the Luxriot license agreement: you must agree to all parts of the given document in order to proceed. If you agree, select I agree... in order to continue; otherwise, terminate software installation. If you have any questions regarding the contents of the present license agreement, please contact sales@luxriot.com.

Step 1 of 3 - Licence agreement
Server Licence Agreement Please read the following Licence agreement. You must accept the terms of this agreement before you can continue with the installation. MISCONTIGURATION, NARGWARE TAILURE, NARGWARE CONTILCT, SOTTWARE CONTILCT, A
You expressly assume the entire risk and cost associated with the Software, including risk resulting from Maintenance services (whether performed in whole, in part, or not at all), or from any virus, downloaded material, harmful component, or through any Internet use of the Software or any site or server through which the Software is available. You are solely responsible for any damage that results from or is associated with use of the Software. The Disclaiming Parties shall not be liable in any manner whatsoever for the results obtained through use of the Software. Persons using the Software are responsible for the supervision, management, and control of the Software, including determination of the
✓ I accept the terms of the agreement
Previous Next Cancel

License Agreement

Step 2

Select the destination folder you want the software to be installed in. By default, Luxriot EVO S is installed in:

32-bit: C:\Program Files (x86)\Luxriot\Luxriot EVO S

64-bit: C: \Program Files \Luxriot \Luxriot EVO S

If you are re-installing Luxriot EVO S and previously selected a non-default location, make sure to select the same destination directory, or, alternatively, completely uninstall previous Luxriot EVO S version. If unsure about this, ask for Luxriot technical support team assistance. A full description of the software upgrade procedure is available in the corresponding section of the Luxriot EVO administration manual.

The setup wizards estimates how much disk space will be required. Make sure you have enough free space on the target disk. Note that low system disk space will dramatically decrease system performance and affect overall system stability.

Step 2 of 3 - Destination location				
	Select and confirm the folder where you want the VMS Server software to be installed			
	Where do you want Server to be installed?			
	Setup will install Server in the following folder. Click browse to select a different folder.			
	Installation requires at least 423.33 MB of disk space.			
Installation Di	rectory			

Step 3

Some components are optional and so you can choose not to install them. The main Luxriot EVO S parts are obligatory and cannot be deselected (by default, these options are selected and greyed out).

If not chosen at this stage, Luxriot EVO Monitor can be installed separately later.

Step 3 of 3 - Select components
Specify which components to install
Configure the components of the installation package:
Server Server Service (390.90 MB)
Server Management Application (3.82 MB)
Server Client Application (1.39 MB)
Select the language to use in the user interface
English
At least 424.72 MB of free space is required.
Previous Next Cancel

Select Software Components

If you are ready to proceed, click *Next* to begin the installation. Depending on selected components and host system condition, the process may take some time to complete, so please be patient.



Installation Progress

Upon completion, the setup wizard will show you an installation summary. If all the steps have been fulfilled successfully, simply click *Finish* to close the wizard.

Server Setu	p Wizard completed.		
	Wizard completed Setup has finished installing 'Server on your computer.		
	Step 1 - Licence agreement You must agree to the terms of licence agreement in order to continue	~	
	Step 2 - Destination location Select and confirm the folder where you want the Server software to be installed	~	
	Step 3 - Select components Select the components for installation	~	
	Thank you for installing Server software!		
			Finish

Installation Complete

After the installation has been completed, there are a few more steps necessary for you to begin using the software:

- apply server initialisation settings via *Server Setup Wizard* it will pop up automatically after the installation in case you are doing a clean or a new installation
- activate the software if it is not activated, the wizard will also pop up automatically
- after you run the console for the first time, you will be offered to complete the *Setup Wizard* to start the deployment, following the recommended configuration steps

All of these steps are described in details in the full version of the Luxriot EVO management manual, which is available right after the installation via your Start menu.

5 Initialisation of Luxriot EVO S Server

After completing the installation wizard, you will be offered to enter server setup. The settings selected during server setup can be changed later at any time via Server Setup Wizard, which will be available via your Start menu.

This steps is mandatory; you will be unable to connect to your server and configure it if it has not been initialised. It is necessary to initialise the server even if you are planning to restore its configuration using the <u>Server Backup and</u> <u>Restore Wizard</u>.

Server setup wizar	d	-		×
Step 1. Server	setup			
	Server setup			
Server name	My Server]		
	Server name			
Server port	60554]		
	TCP listener port			
		-		_
	OK	Cance	1	

Choose Server Title and TCP port

Setting	Description	Default Value
Server name	User defined server title	Server Title or last used title
Server port	TCP port for incoming remote Client connections	60554

Note that the port defined here will be used to retrieve the server data via local Luxriot EVO Monitor and Luxriot EVO Console connections. You will need to define the external (Internet) port for your Luxriot EVO S via Luxriot EVO Console in order to be able to receive video streams from remote Luxriot EVO Monitor connections.

Server setup wizard		-	×
Step 3. Success! The server has been set up.			
+ 1 + 1			
Server setup completed!			
The server configuration has been updated.			
	F	0.14	
		OK	

Setup Completed

6 License Activation

Once you have installed the software and entered the server initialisation settings, the activation wizard will appear. In order to use the product, a valid license is required - whether this is a free, a trial or a purchased one. Any type of license can be activated using this wizard; note that **license activation choice will differ** depending on the installation package you have selected.

It is advisable to run hardware stability tests and finalise server hardware configuration before the license activation, as subsequent hardware changes may cause activation related issues.

Subtopics here describe every type of license activation in details.

Licensing is mandatory for Luxriot EVO S and Luxriot EVO Global software packages. Luxriot EVO Recording Server does not require a license as it is not an independent component but rather operates under a Luxriot EVO Global server only.

Activation is not possible on virtual machines!

7 Online Activation

If your server has Internet connection available, you can choose online activation mode. The software will automatically connect to the activation server and register your pre-purchased license.

activation	-	×
Step 1. Activation type selection		
Activation types		
Activate existing license key You should have valid licence key from your service provider		
O Offline activation via license file You should have valid license file provided by Support		
Request Evaluation license key Generate Evaluation licence key via web interface		
ОК	Exit	

Activation Type Selection

Enter your product license key and hit *Activate*. If your key is incorrect, the wizard will notify you with a red *X* sign next to the key field: if this happens, double-check the key you have typed, looking out for mistyped characters and superfluous spaces at the start or end.

activation	-	□ ×
Step 2. Activate ex	xisting license key	
	License key	
Enter licence key	InCoRrEcTkEy123	
	You can find licence key in the mail from VMS sales or ask your surveilance service	
	provider.	
	Activate Cance	el

Enter License Key

When you have entered a valid license key, the wizard will activate your software. If you have decided to go with a different activation option, click *Cancel* to return to the activation type selection step.

8 Offline Activation

If there is no Internet connection for security reasons and/or server disposition particularities, choose the *Offline Activation* type.

activation	-	×
Step 1. Activation type selection		
Activation types		
Activate existing license key You should have valid licence key from your service provider		
Offline activation via license file You should have valid license file provided by Support		
O Request Evaluation license key Generate Evaluation licence key via web interface		
ОК	Exit	

Activation Type Selection

This mode consists of three steps:

- generate the activation file on the target server
- go to the online activation system at http://www.luxriot.com/purchase/software-activation/ and fill in the form
- apply provided license file to your system

activation	×
Step 2. Activate exist	ting license
	License file
System activaton file	Generate
	Fill activation form online upload generated file and get signed license file.
Specify license file	Browse
	Activate
	Activate Cancel

Offline Activation Steps

Click *Generate* to create the activation file; choose a location and save it. The default file name is *system.bin* and we do not recommend changing it.

	Save As				×
🕑 👻 🛧 📜 > This PC > Desktop	~	Ċ	Search Desktop		P
rganise 👻 New folder				*	
 Favourites Desktop Downloads MySyncFolder Recent places This PC Network 	No items	match	n your search.		
File name: system.bin					¥
Save as type: Binary data file (*.bin)					~
Hide Folders			Save	Canc	el ".:

Save Activation File

Next, copy this binary file to any other computer that has Internet access, then go to the online form available at http://www.luxriot.com/purchase/software-activation/, fill in the required fields and upload the file. The activation system will process your file and allow you to download a license file. This license file will be unique and will only be valid on the same machine from which the original *system.bin* file comes.

You can close the activation wizard after creating the activation file and reopen it later to apply the license file. Click *Browse* to locate it and open the *license.dat* file provided by the activation system.

activation				- 🗆 ×
		Open		×
🔄 🏵 🕆 🖡 🕨 T	his PC 🔸 Desktop	~ C	Search Desktop	Ą
Organise 👻 New fold	ler		*	
 ★ Favourites ■ Desktop ▶ Downloads ● MySyncFolder ♥ Recent places 		No items match	ı your search.	
Filer	name: license.dat	v	License data file (*.dat) Open	Cancel
			Activate	Cancel

Browse for License File

The validated license.dat file will be loaded, allowing you to finish the registration process.

activation	×
Step 2. Activate exist	ing license
	License file
System activaton file	Generate
	Fill activation form online upload generated file and get signed license file.
Specify license file	Browse license.dat
	Locate signed license file to finish activation
	Activate Cancel

Load the License File

Click *Activate* to apply the license file. If the license is valid, you will see an activation success confirmation with the following details:

- product type
- license key
- license key expiration date, if applicable
- support subscription expiration date
- allowed channel amount

The license information will be stored on your server. However, you may wish to save a snapshot of this screen for your future reference, so that this information will be accessible in case of server OS or hardware failure.

Finally, click *Done* to exit the activation wizard or click *Start Quick Setup Wizard* to proceed with server configuration.

9 Free License

When you have installed and initialised the Luxriot EVO S software, you will be given the chance to request a free license in order to activate the software and continue using it.

The conditions of a free license are as follows:

- a maximum of 9 channels
- a maximum of 1 (one) connected Luxriot EVO Monitor at a time
- Luxriot EVO Monitor can connect to maximum 1 (one) server with free license
- no guaranteed technical support
- no extra features (advanced Events & Actions, software VCA, video wall, maps etc.)
- no support for Active Directory
- free software updates

Unavailable features and options will be greyed out in Luxriot EVO Console interface.

Internet connection is required for the license request.

Step 1. Select activation type

Activation types:

```
Request free Full HD licence key
```

Fill out request form and get free Full HD licence limited to 16 cameras

Request free license

Click *OK* to proceed with the request form. Fill in all the fields and click *Activate*.

Ste	D 2.	Rec	iuest	free	Full	HD	license kev	1
	P							

First name	John			
Last name	Doe			
Email address	johndoe@email.com			
Phone				
Country	United States	~	City	
ield of application	Corporate	~	Company name	

Free license request form

The wizard will automatically connect to Luxriot activation server and retrieve the license details. If the request fails, check your Internet connection and try again.

Activate

Cancel

Step 4. Success! Your licence has been activated.

License details: Key: bdbf67d2-bc67-4fc4-b3ea-177bfafa71c6 Expiry date: never	
Subscription valid until: 12/18/2015 Channels supported: up to 16	

Congratulations! You are now ready to use Luxriot EVO. Click *Start Quick Setup Wizard* button below to continue with server configuration.

10 Evaluation License

If you wish to evaluate the fully featured Luxriot EVO S product or need to assess server performance over a specific period of time, request an evaluation license key from Luxriot. After you have done so, activate your trial key using usual online or offline activation algorithm.

activation	-	□ X
Step 2. Request Evaluation license key		
Request Evaluation license key online		
Please visit VMS online web interface fill up form and get Evaluation license key. Then use activation with license key.		
Back to activation type selection		
	Exit	

Get Evaluation License Key

11 Management Application Installation

All server configuration is conducted through a dedicated interface - the Luxriot EVO Console management application. The management interface has been intentionally separated from the Luxriot EVO Monitor application in order to concentrate all administrative utilities in once place and also to conceal the unnecessary menus from the Luxriot EVO Monitor operator.

The Luxriot EVO Console central server management application can be installed **separately** - either locally on one of the servers, or remotely, on a dedicated server management machine.

Start the installation by double-clicking on the Luxriot EVO Console executable package file. The setup wizard will guide you through the installation process, providing available installation-time options depending on the chosen software package.

Installation wizard shows you the process overview; also, you also have the opportunity to select the installation language here. You will be prompted to select Luxriot EVO interface language later.

VMS Management Application Setup Wizard				
Welcome to	VMS Management Application Setup Wizard.			
	VMS Management Application Setup Wizard			
	This wizard will guide you through installing VMS Management Application 1.0.0.0 on your computer. It is recommended that you close all other applications before continuing.			
	Step 1 - Licence agreement You must agree to the terms of Licence agreement in order to continue			
	Step 2 - Destination location Select and confirm the folder where you want the VMS Management Application software to be inst			
	Step 3 - Select components Select the components for installation			
	Select the language to use during the installation process English			
	Next	Ca	incel	

Luxriot EVO Console Setup Wizard

Carefully read the Luxriot license agreement: you must agree to all parts of the given document in order to proceed. Select *I agree*... in order to continue, if you do; otherwise, terminate software installation. If you have questions regarding the contents of this license agreement, you can contact sales@luxriot.com.



License agreement

Select destination folder for Luxriot EVO Console to be installed in.

🛃 VMS Managem	ent Application Setup Wizard 📃 🗖 🗙
Step 2 of 3	- Destination location
	Select and confirm the folder where you want the VMS Management Application software to be installed
	Where do you want VMS Management Application to be installed?
	Setup will install VMS Management Application in the following folder. Click browse to select a different folder.
	C:\Program Files (x86)\VMS\VMS Management Application Browse
	Installation requires at least 332.43 MB of disk space.
	Previous Next Cancel

Installation directory

The setup wizards will estimate the amount of disk space required for the installation. Make sure you have enough free space on the target disk. Note that low system disk space will dramatically decrease system performance and affect overall system stability.

Along with Luxriot EVO Console, this installation package also allows you to have Luxriot EVO Monitor application installed at the same time. If you do not wish to install Luxriot EVO Monitor at the moment, simply uncheck it in the components list.

🛃 VMS Manageme	ent Application Setup Wizard	-		×
Step 3 of 3 -	- Select components			
	Specify which components to install Configure the components of the installation package: VMS Management Application Management Application (303.82 MB)			
	VMS Management Application Client Application (1.39 MB)			
	Select the language to use in the user interface English			
	At least 333.82 MB of free space is required.			
	Previous	С	ance	I

Select software components

If you are ready to proceed, hit *Next* to begin the installation. Depending on selected components and host system condition, the process may take some time to complete, so please be patient.

VMS Management Application Setup Wizard	-		×
Installing			
Installation in progress Please wait while Setup installs VMS Management Application on your computer			
Installing			
49 %			
	C	ancel	

Installation progress

Upon completion, the setup wizard will show you an installation summary. If all the steps have been fulfilled successfully, simply hit Finish to close the wizard.



Installation complete

After completing the Luxriot EVO Console installation, you will be given the option to enter the settings of server you wish to connect to. You can skip this step if you wish to configure your Luxriot EVO Global server later; you will be asked for the same information next time you run Luxriot EVO Console.

To log in, simply enter your server's local or remote address (IP or host name) and user information. Note that users must have corresponding permissions in order to connect. Default username and password are **admin/[empty]**.

Elogin		-	×
Server			
IP address or host name	of the server		
Username			
Username			8
Password			
Dassword			
Password			
	OK	Cancel	

Luxriot EVO Console login window

After logging in for the first time with the default username and password, you will be reminded to change your password. For security reasons, we strongly recommend that you do so.

Warning	×
You have to change your password	
ОК	

Password change reminder

12 Software Update and Uninstall

This topic provides guidelines on installation management use cases.

We strongly advise that you keep the software versions (e.g., 1.x.x) and subversions (e.g., 1.2.x) across your system match exactly. Software build numbers (e.g., 1.2.0.xxxxx) may differ slightly in case your are using 64-bit and 32-bit editions.

Update Software

🛃 Setup Wizard		-		x
Step 2 of 4.	Existing data found			
	license detected			
	Info on license file found: Channels: 100 Expiry date: never End of support date: never			
	Select an action			
	Use existing license Use existing license.			
	 Ignore existing license Wizard will backup existing license and continue with blank license. 			
	Previous Next	(Cancel	

Choose license preference for the upgrade

If you launch a newer version installation package of the same kind as the already installed Luxriot EVO edition, you will be given the option to upgrade the product. Press *Next* and complete the wizard, which is very much alike the installation wizard. At each step, read all the information displayed and press *Next* until finished.

etup Wiza	rd 🗕 🗖
ep 2 of	4. Existing data found
	configuration found
	Compatible server's database detected. Valid to upgrade.
	Select an action
	Use existing configuration
	Use existing configuration. The configuration will be upgraded automatically if required.
	Wizard will backup existing configuration. New empty configuration will be created.
	Previous Next Can
existing d	atabase configuration
Before st Luxriot I	arting the upgrade procedure, ensure that all Luxriot EVO processes have been terminated and th EVO files are not in use: this is necessary in order to upgrade all files to the newer versions. This

Luxriot EVO files are not in use: this is necessary in order to upgrade all files to the newer versions. This includes any Luxriot EVO processes or related applications that are running, and also any third-party applications that have access to Luxriot EVO files, e.g., antivirus scanners, third-party integrations, etc.

Luxriot EVO processes can be found via Task Manager: these start with VMS, e.g., VMSServer.exe.

Uninstall/Change Software

Software can be uninstalled in two ways:

- 1. From Windows Control Panel
- 2. By launching the same package that was used for installation

In either case, you have a choice between changing and uninstalling the product.

Before making any changes to the installation, make sure to close and stop all software services and applications. If processes are not stopped, some of the software components may not be removed or replaced during the installation process.
 In order to check this, open Windows Task Manager, select 'Show processes from all users' and make sure there are no processes starting with 'VMS..'. If there are any, stop them manually and then proceed with the installation changes.
 VMS Central Server Setup Wizard
 You can change or uninstall a program from your computer if you no longer use it or if you want to free up space on your hard disk.
 © Change
 Uninstall

Change or uninstall the product

Select *Change* if you wish to re-install or add software components. The process will be similar to the initial installation.

Select *Uninstall* to remove all software components. You will be asked if you wish to keep the configuration and the current license; the following common use cases apply:

- keep the license and remove the configuration if you wish to re-configure everything from scratch after reinstallation (e.g., in event of a corrupt database or having to move the server to a different system);
- keep both if you are going to clean install the software;
- remove both if you do not intend to use the software on this machine anymore.

Press *Next* to proceed with the uninstallation process. Note that you may have to confirm these changes if UAC has been turned ON.

UMS Central Server Setup Wizard		×
Uninstalling		
Uninstallation in progress		
Please wait while Setup uninstalls VMS Central Server from your computer		
Uninstalling <mark></mark>		
0 %		
	Cancel	

Uninstall

If you did not stop the Luxriot EVO server before starting the uninstall process or if some third-party software (e.g., antivirus) has locked Luxriot EVO files, you will get a warning.

Some files are in use

The following applications are using files that need to be updated by the setup. You can either close the applications and click 'Retry' or click 'Ignore' to replace the files after reboot.

Server (Process	Id:	18472)
Server (11000033	101	101/2/



A warning about some files being locked by a process

In this case:

- choose **Abort** to cancel the uninstall process
- stop the processes manually yourself and then click ${\bf Retry}$
- click **Ignore** to let the wizard handle the files automatically (recommended)

Generally, if you see that the process mentioned in the warning is Luxriot EVO own process, simply choose the **Ignore** option and let the wizard do the job.

When the wizard finishes removing software components, hit Finish to exit.

Clean Install

Sometimes it is necessary to install software anew, i.e., to change software bit version, and also in event of major <u>software-related troubles</u>.

You can perform clean install yourself if you are already familiar with the software. If you are doing it for the first time, we recommend that the procedure is supervised by a Luxriot support engineer so that you learn how to do this quickly and effectively, avoiding possible mistakes.

Although software upgrade is not possible with different bit versions, you can migrate your installation to a different bit version by performing a clean install.

To perform a clean installation, it is crucial to make sure that no Luxriot software processes are running, whether explicitly or in the background. Follow these steps:

- 1. Stop all Luxriot software services and/or applications;
- 2. Open Windows Task Manager, click '*Show processes from all users*' and check that there are no processes starting with 'VMS..'; if there are any, stop them;
- 3. Uninstall software as described above, keeping your license and configuration;
- 4. Install [new] software version, carefully following all steps and recommendations;
- 5. Start software and check if the desired change has been carried out.

13 Migration From Previous Product Versions

It is possible to migrate the basic configuration from the older Luxriot software version, Luxriot VMS. All you have to do is export an XML file from Luxriot VMS and then import it via Luxriot EVO Console.

In Luxriot EVO version **1.6.0**, major changes were made to permission management. As a result, configuration imported from an **XML** file (from Luxriot VMS) will **not** contain any user permissions: you will need to **review and set all user permissions after importing the configuration**.

In your Luxriot VMS Client, right-click your desired server and choose Tasks -> Configuration Export.

File View Server	Video Tools Help	
🛃 🗖 🖪	3 🗹 🖸 듣 🛯 4	S 🖸 🖉 🖉 😼 🕥 📴 💻
Structure		
Console Root		
Servers	albertl	
in the Video	Connect	
	Reconnect	
	Disconnect	
	.	-
	Kefresh	
	lasks	A Server Security Setup Wizard
	Remove	A Manage Server Security
🗄 📲 Layouts —		Camera Setup Wizard
	Move Up Shift+Up	Video Frame Export Setup Wizard
	Move Down Shift+Down	Ø Open Archive
	Properties	Manage Watchdogs
-		Recording Properties
		Communication Properties
		Configuration Export
		Automatically discover network video devices
		Backup server's archive data
		Configure server's events

Run Configuration Export from the server right-click menu

Export wizard will display a summary of all the exported resources and give you an option to save the configuration in XML format. In order to do this, click the *Export to*... button and choose a location and enter the filename, then click *Save*.

	Message	-
3	5 user(s) and 1 user group(s) fetched	
\sim	Start of fetching of devices	
	Fetching device "Park Gate"	
	Fetching device "Main Entrance"	
	Fetching device "Beach"	
	Fetching device "Gate"	
	Fetching device "1st Floor"	
	Fetching device "Conference Hall"	-
	Fetching device "Park PTZ"	=
	End of fetching of devices	
	0 7 device(s) fetched	
	End of fetching of server configuration	

Export tool

Next, switch to your Luxriot EVO installation where you want to load the configuration: open Luxriot EVO Console and log into the target server. In Luxriot EVO Console, click the application menu button located in the upper-righthand corner of the Luxriot EVO Console window and choose *Configuration import*. Locate your pre-saved XML file in the *Open file* dialog box and click *Open: Configuration import* dialog box will open, giving you the option to review the resources to be imported.

Configuration import		- 🗆 🗙
Resources	Devices	
Devices	Devices Q Details	
🔀 Channels	✓ TITLE MODEL ACTION	
L Users	Park Gate (Emulation) Vide Add Title Park Gate	
👪 User groups	✓ ■ Main Entrance Grundig GCI-N0 Add IP address	
	Beach LG LND7300 Add Port number 0	
	✓ ■ Gate Canon VB-H41 Add	
	✓ ■ 1st Floor CBC (Ganz) Pixel Add	
	Conference Hall (Generic) ONVIF Add Model name (Emulation) Video File	
	Park PTZ (Emulation) Vide Add User name	
	Password	
	Import via	
	Add O Merge	
	OK	Cancel



Review the list of devices to be imported from your pre-saved configuration; note that you can only view the settings but there is no option to change them. You will be able to alter device settings later, after you import the configuration. At this stage, you can choose whether or not the device will be imported: to do this, simply put a checkmark next to each device name. By default, all devices are selected for import.

Configuration import					- □ ×
Resources	Channels				
Devices	Channels		0	Details	
🔀 Channels		DEVICE TITLE	ACTION	Details	
L Users	Park Gate	Park Gate	Add	Title Park Gate	
👪 User groups	🗹 🔀 Main Entrance	e Main Entrance	Add	Enabled yes	
	🗹 🔀 Beach	Beach	Add	Device Park Gate	
	Gate	Gate	Add		
	🗹 🔀 1st Floor	1st Floor	Add		
	Conference H	all Conference Hall	Add		
	Park PTZ	Park PTZ	Add		
	Import via				
	Add O Merge				
					OK Cancel

Choose channels to be imported

Next, switch to the Channels tab and review the channel list.

E Configuration import								_ 0	×
Resources	User	-S							
Devices	Users			Q	Details		Permissions	٩	
🔀 Channels		TITLE	LOGIN	ACTION			TITLE	VERB	
L Users	☑ 1	Built-in adminis	admin	Merge	Full name	Built-in Administrator account			
👪 User groups	□ ≛	Built-in demo u	demo	Add	Login name	admin			
			Joe Doe	Add					
	☑ 💄		Johnny English	Add					
	☑ 🛓		Judy Monroe	Add					
	Import	via							
	OAdd	Merge							
							ОК	Cance	1

Choose users to be imported

When you have finished with devices and channels, review users and user groups to be imported.

If some resource is already present in Luxriot EVO configuration, the wizard will mark the imported copy to be **merged** to the existing one; you can change this by selecting the desired resource and choosing the import type below: *Import via -> Add/Merge*. Merging means that user permissions are extended and in case of any differences Luxriot EVO settings have priority. Otherwise, the import wizard will simply **add** the target resource to your configuration and action type choice will be grayed out.

Configuration import					- 🗆 🗙
Resources	User groups				
■ Devices	User groups Q	Details	Members Q	Permissions	٩
🕱 Channels	TITLE ACTION		TITLE	TITLE	VERB
L Users	Built-in adminis Add	Title Built-in administrator user gr	Built-in administrator user	Park Gate	Admin ^
👪 User groups				🔀 Park Gate	Admin
				🔀 Park Gate	Receiv
				🔀 Park Gate	Access
				🔀 Park Gate	Navig
				🔀 Park Gate	Contr
				Main Entrance	Admin
				🗙 Main Entrance	Admin
				🗙 Main Entrance	Receiv
	Import via			🔀 Main Entrance	Access
				🔀 Main Entrance	Navig
	C Aud C Merge			Main Entranco	Contr V
				ОК С	ancel

Choose user groups to be imported

When you are done, click OK to import the configuration. Luxriot EVO will show you a short summary and ask you to confirm the action.

A Warning	- ×
	Proceed with import?
	You are going to import selected items into the database. The operation cannot be undone.
	Devices: 7 (new) / 0 (merged) of 7 Channels: 7 (new) / 0 (merged) of 7 Users: 3 (new) / 1 (merged) of 5 User groups: 0 (new) / 0 (merged) of 1
	Yes No

Confirm import

After the import, you will be able to edit the newly added resources as usual via corresponding menu sections.

14 Database Import

It is possible to use a Luxriot EVO database - either coming from a different server and/or a different software edition - to import resources into your Luxriot EVO installation. This feature allows you to add such resources as devices, channels, users and <u>Event&Action Configurator</u> content. It is possible to import the data from **single server** databases.

Possible scenarios for this feature may be as follows:

- combine many Luxriot EVO S servers into a single Luxriot EVO Global installation
- transfer configuration from one Luxriot EVO S server to another

				- 🗆 ×	
	с	Search			
admin 👱				Setup Wizard	
				Configuration import	
				Configuration import from database	
				Settings	
TION TYPE			TARGE	About	

Choose the database import option from the application menu

To start data import, press the application menu button in the upper-right-hand corner of the Luxriot EVO Console window and choose the *Configuration import from a database* option.

You can also bring a database from another server. By default, all Luxriot EVO databases are located in the following directories:

- C:\ProgramData\Luxriot\Luxriot EVO S for the Luxriot EVO S product edition
- C:\ProgramData\Luxriot\Luxriot EVO Global for the Luxriot EVO Global product edition
- C:\ProgramData\Luxriot\Luxriot EVO Recording Server for the Luxriot EVO Recording Server component of a Luxriot EVO Global installation

From the standard Windows Explorer *Open File* dialog box, locate the target *VMSConfig-xxxxxxx.db* file and open it.

Organize 🔻 New f	older				:== •		?
	*	Name	Date modified	Туре	Size		
📜 Libraries		🚳 backup_201605121313007896_VMSConfig-13107	5/12/2016 1:01 PM	Data Base File	94 KB		
Documents		NMSAggregatedAudit-131076160875.db	6/2/2016 2:03 PM	Data Base File	40 KB		
Downloads		NMSConfig-131076160870.db	6/2/2016 4:13 AM	Data Base File	92 KB		
 Iviusic Distance 		VMSLocalAudit-131076160894.db	6/2/2016 2:03 PM	Data Base File	40 KB		
Pictures		NMSLocalConfig-131076160870.db	6/2/2016 4:13 AM	Data Base File	26 KB		
Subversion							
Computer Computer Data (D:) Local Disk (E:) Cocal Disk (F:) Cocal Disk (F:) Cocal Disk (H:) Cocal Dis	T T						
Fi	le nam	e: VMSConfig-131076160870.db		 ✓ Datab C 	ase file (*.db) Open	Cancel	•

Locate the database file

The resource selection dialog box will appear. Choose the items to be imported using checkmarks in the left column; use the search field in the upper right corner to filter the items by type or by any other text field. In case the imported entities already exist on the host server (e.g., built-in recording profiles), their import action will be *Merge*; otherwise, the action will be marked as *Add*. When resources are merged, their permissions are merged as well. All types of resources can be imported.

Configuration import – C					
Re	eso	urces			ର୍
\checkmark		TYPE	SOURCE TITLE	TARGET TITLE	ACTION
~	•	Recording config	Continuous recording	Continuous recording	Merge ^
~	•	Recording config	Recording by motion	Recording by motion	Merge
~	===	Video wall	Hall	Hall	Add
~	۶	Event	Video lost	Video lost	Merge
~	۶	Event	Video restored	Video restored	Merge
~	۶	Event	Global event	Global event	Merge
~	4	Event	Recording error	Recording error	Merce Y
				ОК	Cancel

Choose resources to be imported

When you have finished with resource selection, click OK to proceed.

Important: this action cannot be undone. Before confirming, make sure to review all the changes you wish to apply.

Before applying all the changes, review your import summary and click OK to confirm and finish the import.



Review the summary and confirm configuration import

All selected items will be added to the server configuration immediately and you will be able to work with them normally.